

# Barcode Southwest

## Customer Service

### Contact Us

Phone – (888) 764-9965

Email- [info@barcodesouthwest.com](mailto:info@barcodesouthwest.com)

### Prices

Barcode Southwest strives to maintain the best price possible. Occasionally, prices change without notice due to circumstances beyond our control.

### Shipping Information

Typically, all in-stock items are shipped within 24 hours of receiving your order. It usually takes 3-5 business days for you to receive your order. Orders placed on Saturday or Sunday will ship the following Monday. Shipping origin will depend on warehouse location. Actual shipping time based on final destination. UPS or Fed Ex is used whenever possible. However, if your order exceeds UPS or Fed Ex size or weight limits, a “Common Carrier” will be selected to speed delivery to you.

**NOTE:** We cannot deliver by UPS to P.O. Boxes or APO/FPO addresses.

### Return Policy

General Merchandise returns will be accepted within 20 days of delivery. Original shipping charges are non-refundable and the customer is responsible for cost of return shipping charges. Returns will only be accepted if pre-authorized by calling (888) 764-9965. Merchandise must be in original packaging and be in new unused condition.

### Sales Tax

Currently we collect sales tax for the state of Texas only. If your item is to be shipped to Texas you will be charged 8.25% sales tax automatically.